



Courseware Brand Terms

These Courseware Brand Terms are incorporated by reference in the Master Services and License Agreement ("Agreement") and Courseware Solution Terms and where applicable govern Customer's Courseware stated on the Order Form signed by Customer and symplr or its Affiliate. Capitalized Terms used but not defined herein have the meaning set forth in the Agreement.

Course Brand Name	Course Availability	Course Access Duration	Additional Terms
symplr - Continuing Nursing Education (CNE)	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
symplr - Core Compliance			The number of Active Users/Learners shall equal Customer's Active Users/Learners for the learning management system. Customer shall have up to twenty (20) hours of personalization and customization services annually for the 25 course library.
symplr - Premium Compliance	The term of Customer's subscription shall be twelve (12) months from the Order Form Effective Date ("Term"). The Term shall automatically renew for successive twelve (12) month periods unless either party provides the other with written notice at least sixty (60) days prior to the expiration of the current term of its intent not to renew.		The number of Active Users/Learners shall equal Customer's Active Users/Learners for the learning management system. Customer shall have up to thirty (30) hours of personalization and customization services annually for the full 55 course library.
symplr Continuing Nursing Education (CNE)	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
Skillsoft	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
American Association of Critical-Care Nurses (AACN)	Courseware is available to Customer for assignment to its Users for up to twenty-four (24) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
Simplify Compliance Healthcare - DecisionHealth	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	



Simplify Compliance Healthcare - HCPPro	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
Simplify Compliance Healthcare - TrainingToday	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have until 11:59:59 PM on the last day of the Initial Term to complete the courseware	Incomplete or unlaunched courses will be forfeited at the end of the Term. No refunds will be issued for forfeited courses.
Apex Innovations	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have until 11:59:59 PM on the last day of the Term to complete the courseware.	Incomplete or unlaunched courses will be forfeited at the end of the Term. No refunds will be issued for forfeited courses.
American Heart Association (AHA)	Courseware is available to Customer for assignment to its Users for up to twenty-four (24) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twenty-four (24) months to complete the courseware starting from the date the courseware was launched.	
Yale New Haven Health (YNHH)	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have twelve (12) months to complete the courseware starting from the date the courseware was launched.	
American Heart Association (RQIP/AHA)	Upon Delivery, the Courseware is available to Customer for assignment to its users until such time the quantity of access keys purchased is depleted.	Users assigned to the courseware will have twenty-four (24) months to complete the courseware starting from the date the courseware was launched.	
FISH! Philosophy	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have until 11:59:59 PM on the last day of the Term to complete the courseware.	Incomplete or unlaunched courses will be forfeited at the end of the Term. No refunds will be issued for forfeited courses.
Osmosis	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have until 11:59:59 PM on the last day of the Term to complete the courseware.	Incomplete or unlaunched courses will be forfeited at the end of the Term. No refunds will be issued for forfeited courses.
HCP Training	Courseware is available to Customer for assignment to its Users for up to twelve (12) months from the Order Form Effective Date ("Term").	Users assigned to the courseware will have until 11:59:59 PM on the last day of the Term to complete the courseware.	Incomplete or unlaunched courses will be forfeited at the end of the Term. No refunds will be issued for forfeited courses.



Softchalk	The term of Customer's subscription shall be twelve (12) months from the Order Form Effective Date ("Term"). The Term shall automatically renew for successive twelve (12) month periods unless either party provides the other with written notice at least sixty (60) days prior to the expiration of the current term of its intent not to renew.	A unique access key shall be provided for each SoftChalk Cloud subscription purchased and each subscription is for one unique licensed user.	
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