



symplr's comprehensive healthcare operations solutions, anchored in governance, risk management, and compliance, enables our enterprise customers to efficiently navigate the unique complexities of integrating critical business operations in healthcare.

For over 30 years, our customers trust our expertise and depend on our provider data management, workforce and talent management, contract management, spend management, access management, and compliance, quality, safety solutions to help drive better operations for better outcomes.

As your trusted guide, we follow a proven approach to help you achieve your organization's priority outcomes by breaking down silos, optimizing processes, and improving operational systems.



Ensure safety and compliance



Measure quality and performance



Optimize your workforce



Credential and enroll providers



Track facility access and security



Manage contracts and spend

symplr creates the mission-critical software that makes healthcare operations work more efficiently and elevates outcomes for all.

Our healthcare-specific software solutions provide value far beyond single, siloed solutions and enhance customers' ability to achieve truly connected, integrated, enterprise-wide operational efficiencies.

Healthcare has been our sole focus for over 30 years.

Provider Data Management

Healthcare organizations need an effective way to drive digital transformation, care delivery, and reimbursement initiatives while decreasing costs and improving provider satisfaction and service delivery. symplr offers the only comprehensive provider data management solution suite on the market encompassing credentialing, privileging, enrollment, data curation, and directory management. Through our integration with other operational systems, we enable hospitals and payer organizations to efficiently manage their provider data and digital front door, resulting in time savings, cost containment, and an improved patient/member experience.

symplr's industry-leading, end-to-end Payer and Provider Data Management solutions—encompassing credentialing, privileging, enrollment, data curation, and directory management—simplify provider data management for payer and provider organizations of any size, enabling them to easily gather insights from their data. symplr provides the single provider data hub for any organization—payer or provider—that depends on high-quality, trusted, and up-to-date information.

- Speeds your credentialing processes, increases security, improves your workflow, and reduces your paper burden while maintaining current and accurate data.
- Supports and standardizes clinical privileging, Delineation, requests, review, recommendation, monitoring, and evaluation via an end-to-end process.
- Speeds the process of getting your providers enrolled with payers for faster reimbursement. For payers, easily sets and adjusts the number and quality of providers in your networks.
- Transforms the traditional committee review process by allowing you to organize and conduct the provider review process electronically.
- Automates your process—from receiving inquiries through providing a printable letter, saving time and increasing efficiency.
- Manages, curates, and feeds data including demographics, service lines, practice locations, health plans accepted, and health network participation. Includes referring providers for better communication and service.
- Allows patients and access teams to find the right provider on the right plan in a convenient location through a Find a Doctor search that can be deployed on patient-facing websites. Offers plug-and-play provider search for existing websites.
- Speeds your timeline through the services of our Credentialing Verification Organization (CVO), for primary source verification, state licensure assistance, or enrolling providers into CMS or private payers.



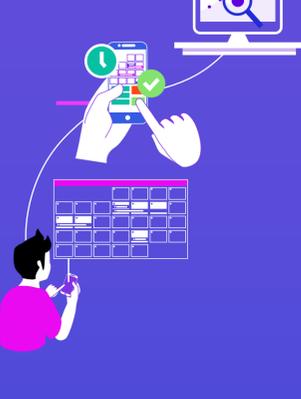
Workforce Management

Labor costs comprise the majority of your operating budget, making it a key initiative, now more than ever. To ensure that your people are in the right place at the right time at the right cost, you need to be able to access real-time data and insights, wherever you are. Our Workforce Management and Talent Management solutions, designed specifically for healthcare, empower you to make data-driven staffing decisions to help contain and manage labor costs, improve productivity, increase staff engagement, and positively impact patient outcomes.

Supporting an end-to-end approach, the combination of our Workforce and Talent Management solutions empower healthcare organizations to hire, retain, optimize, manage and grow their workforce.

Our integrated, enterprise-wide Workforce Management solutions:

- Handle both clinical and non-clinical staff across the enterprise for a consistent approach to staffing.
- Improve staff productivity while they meet your patient's actual needs.
- Provide on-demand access to key performance indicators via dashboards.
- Make patient-centered staffing decisions leveraging data from your EHR.
- Project staffing needs via predictive tools.
- Identify and project preventable overtime so managers can address and contain costs.
- Enable collaborative staffing by empowering staff and managers with advanced mobile technology for self-scheduling, shift trading, and open shift management on-the-go.
- Elevate patient care by recruiting, retaining, and developing quality talent.
- Hire the right people faster, keep the right people longer, and grow your current talent's knowledge and skills through individualized training programs.
- Implement and manage a learning and development strategy within your organization to train, grow, and promote talent from within for a competitive advantage.
- Optimize your workforce to its fullest potential with healthcare-specific solutions focused on employee performance.



Contract Management

Healthcare contracting is risky business. Contracts must comply with state, federal, and accrediting body regulations to prevent costly penalties. To manage these complex regulatory demands, you need a healthcare-specific contract lifecycle management (CLM) solution. Get efficient, cost-effective, and compliant contract management with our solution.

- Centralize your contracts, creating a single source of truth and visibility into your ecosystem of agreements, facilitating accountable decision making.
- Standardize the contracting processes via repeatable, department-specific, permission-based workflows that improve productivity and eliminate variability.
- Engage in a holistic approach that minimizes the threat of non-compliance, reduces financial waste, and improves administrative efficiencies.
- Mitigate risk associated with highly-regulated contracts by automating data gathering, activity monitoring, and compliance reporting.
- Evaluate vendors, track provider time reporting, avoid conflicts of interest, and record gifts and other non-monetary compensation that providers receive.
- Create an unlimited number of fields with visibility to multiple points of data for more informed decision making.
- Set a baseline strategy for standardization through contract analytics and intelligence.
- Leverage flexible architecture with integration to third-party systems.
- Integrate real-time contract data directly to your Enterprise Resource Planning (ERP) and other systems to improve compliance.
- Empower employees to make strategic decisions, using insights from our advanced contract analytics.



Spend Management

Our Spend Management solutions and services establish a spend control system for your non-labor procurement. symplr's approach is founded on a proven methodology beginning with spend management, informed by value management, clinical evidence, and operative analytics, and guided by benchmarking and contract consulting. Empower your team to manage and control spending using expert insights and technology.

- Track spending, pinpoint opportunities for savings, and prioritize and measure the impact of your efforts across all spend types: medical-surgical, capital, and purchased services.
- Drill deep into your spend analysis with our integrated contract data, allowing you to launch your contract details directly from the spend management tool, simplifying research and analysis for your team.
- Leverage robust, GPO-agnostic, unbiased benchmarking data, with access to over 1,500 product and service categories and three million data points including local, regional, and national pricing.
- Access real deals from more than half the nation's hospitals, to plan your purchases and negotiations using component-level purchase history.
- Manage decision making through a technology-enabled value analysis solution that provides a structured framework for the distribution and evaluation of decision-support data.
- Ensure clinically defensible decisions with fiercely unbiased research, scientifically rigorous reporting, and expert assessments for health technology planning and sourcing.



Access Management

Healthcare is driven by relationships. When the right people connect at the right moment, it can save time, improve outcomes, and ultimately impact lives. Our Access Management solutions provide efficient and effective ways to monitor every person who walks through your doors, to maintain compliance and mitigate risk—keeping your patients and staff safe.

- Verify the safety and compliance of vendors through background checks and credentialing, to keep your staff, patients, vendors, and visitors safe.
- Ensure that only vendors adhering to institutional vendor policies can introduce new products, to control costs and minimize disruption.
- Customize administrators' permissions down to the task, allowing users to focus solely on their responsibilities.
- Get at-a-glance access to who is on-site, why they are there, and what their compliance status is via our compliance dashboards.
- Use internet-free technology for secure, fast vendor check-in at multiple locations, including those without reliable internet access.
- Customize our solution to fit your needs in the dynamic vendor and visitor landscape.
- Manage different requirements for various types of visitors—from volunteers to contractors—who access your facility.



Compliance, Quality, and Safety

Healthcare organizations must adhere to countless policies, procedures, regulatory standards, and compliance program requirements. Our Compliance, Quality, and Safety solutions provide healthcare-specific, enterprise-wide solutions that help organizations proactively assess and manage risk, maintain compliance, and prevent fines and penalties. Our solutions enable your organization to deliver quality patient care in a safe, high-performing, ethical, and high-reliability healthcare environment.

- Provides at-a-glance visibility into organizational activities to ensure adherence to policies, procedures, and regulatory standards.
- Helps you maintain strict control over quality measures through automated workflows and provider performance insights to maximize reimbursement in value-based programs.
- Securely tracks and manages compliance issues and investigations across your enterprise, eliminating paper files and data silos.
- Provides a library of attorney-curated questions and standards-specific content to extend your reach and visibility across the organization and limit your reliance on outside consultants.
- Ensures that your surveys, such as conflict of interest, attestations, and training, are acted upon across the enterprise.
- Tracks provider privilege use and syncs data with quality indicators: CMS Core Measure Indicators, OPPE, The Joint Commission Core Competencies, Surgical Case Review, and more.
- Promotes a culture of safety by encouraging the capture and analysis of incidents.



symplr has helped thousands of customers address their healthcare GRC challenges to achieve better outcomes.



The value of being an enterprise partner

An enterprise partnership with symplr positions your organization to gain value far beyond individual point solutions by enhancing integration, fostering innovation, and creating efficiencies through standardization.

- Transparent and trusted partner
- Focused collaboration and innovation
- A dedicated team to align to your mission and vision
- Develop standards for consistency across your enterprise
- Establish success metrics that are intrinsically aligned



symplr offers the most comprehensive suite of healthcare operations solutions, anchored in governance, risk management, and compliance. Talk to our team about consolidating your GRC needs for better operations, better outcomes.